

Study with us

# \*CHC32015 Certificate III in Community Services

*Yarraville*  
COMMUNITY  
CENTRE

This qualification prepares you for roles as Community Service Workers, Contact Officers, Care Service Employees or Support Workers in the community services sector.

To be awarded this qualification, learners must successfully complete a total of 12 units of competency (includes 5 core and 7 electives). Refer to the units following.

## Where and When

- 3 days per week (Wed, Thurs, Frid)
- Duration: 20 weeks (includes 120 hours of practical placement)
- Starts February 2025
- Yarraville Community Centre, 59 Francis St, Yarraville



**Enrol now\***  
Starts Semester 1  
February 2025

## HOW TO ENROL

Contact Melissa Giffard for further information and to enrol.

E: [Education\\_Manager@ycc.net.au](mailto:Education_Manager@ycc.net.au)  
P: 03 9687 1560

**Government  
subsidised fees for  
eligible students**



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1.

Unit Code	Unit Title	Hours
CHCCCS016	Respond to client needs (core)	60
CHCCOM005	Communicate and work in health or community services (core)	30
CHCDIV001	Work with diverse people (core)	40
HLTWHS002	Follow safe work practices for direct client care (core)	25
HLTWHS006	Manage personal stressors in the work environment (core)	25
CHCADV001	Facilitate the interests and rights of clients (elective)	100
CHCCOM001	Provide first point of contact (elective)	35
CHCCDE019	Work within a community development framework (elective)	75
CHCPRT025	Identify and report children and young people at risk (elective)	40
CHCSET003	Work with forced migrants (elective)	50
CHCSET004	Undertake bicultural work with forced migrants in Australia (elective)	55
CHCMHS007	Work effectively in trauma-informed care	40
CHCCCS020	Respond effectively to behaviours of concern	20

**Concessions and special eligibility rules apply.**

Please refer to the website for eligibility rules, fees and charges.

\*Subject to interview

## Yarraville Community Centre

59 Francis Street, Yarraville

info@ycc.net.au | 03 9687 1560

www.ycc.net.au RTO TOID: 4207

Close to Public Transport. Bus 409  
stops outside the Centre



**Study in a local,  
warm and friendly  
environment  
with small classes!**